



Terms and Conditions – Little Stars, Growing Stars and Hoopers Agility

PLEASE NOTE PAYMENT FOR SERVICES IMPLIES AGREEMENT TO THESE TERM AND CONDITIONS

Training and Handling Methods

The philosophy of training techniques used by Fairy Tails Dog Training is based solely on positive reinforcement and as such all techniques and methods used are reward based.

Harsh handling of dogs, physical force and use of any punitive methods will not be tolerated at any time. Equipment such as choke chains, prong collars, spray collars or e-collars will not be permitted in class. Extendable leads are also not permitted. If you would like to discuss suitable equipment to use in class please contact me.

Please use a wide flat collar and/or well-fitting harness for Hoopers Agility. Extendable leads are not permitted.

Payment, refunds and cancellation

Full payment is required to reserve a space in any class. Payment should be made by bank transfer and these details will be provided at time of booking.

Once full payment has been received your place is confirmed and no refunds will apply except in exceptional circumstances and at the sole discretion of Fairy Tails Dog Training.

Non-attendance at class does not warrant a refund.

In the unlikely event a class is cancelled by Fairy Tails Dog Training, the class will run over so you will still receive the full numbers of classes you have paid for.

Due to Hoopers Agility being held outside there will always be a risk of inclement weather and the class needing to be cancelled due to safety reasons. In this instance you will be notified with suitable notice and the class will roll over.

Class Environment

If your dog is known to be reactive to dogs and/or humans, they may not be suitable to train in a class environment. If you do feel like your dog could be reactive (aggressive, scared, over excited) please do contact me before booking a place so we can discuss suitable options for your dog.

Some dogs do not enjoy training in a class environment and can find it stressful and frightening. If I feel your dog is finding class training a negative experience, I will speak with you privately to ask for the dog to be taken out of class and an alternative training plan agreed. Please don't be offended by this, it won't be yours or your dog's fault.

Safety

Any instances of accident or injury to human or dog must be reported at the time they occur. Please follow the trainer's instruction at all times and do not use any equipment if the trainer is not present.

Please ensure you wear suitable clothing and footwear for all classes. For Hoopers Agility please wear shoes with good grip and warm clothing in the cooler months.

In the unlikely event of a dog on dog altercation please stand back and allow the trainer to deal with the situation.

You are responsible for your dog at all times. Please ensure your dog is kept on a lead unless instructed to do so and that you keep hold of the lead at all times. Please do not allow children to hold the lead.

Please do not allow your dog to roam around the venue unattended and always ask other owners before allowing your dog to approach theirs.

Children are very welcome to attend class, with appropriate adult supervision. Fairy Tails Dog Training accepts no responsibility for children attending any training class and it is the full responsibility of the supervising adult to ensure their children's safety at all times. Children must not be allowed to disrupt learning and Fairy Tails Dog Training reserves the right to request a disruptive child does not attend any future classes.

Due to Hoopers Agility being held outside there will always be a risk of inclement weather and the class needing to be cancelled due to safety reasons. In this instance you will be notified with suitable notice and the class will roll over.

Health and Vaccination

Puppy Vaccinations - At Fairy Tails Dog Training we accept puppies onto Little Stars after their first vaccination. This is because we are aware of the importance of early socialisation and habituation and also because our hall is not used by other dog training clubs and is regularly cleaned.

There can be no guarantee that there is no risk from disease, and it is entirely the dog owner/handler's decision whether their dog should participate in class before full vaccinations have been administered. Fairy Tails Dog Training accepts no responsibility should your dog fall ill due to not being appropriately protected against disease.

We do advise that your puppy is carried from and to the car and does not participate in outside activities unless all vaccinations have been administered.

All dogs must be suitably vaccinated against potential risk of disease, as well as being treated for internal and external parasites.

All toys and equipment are regularly disinfected however it is impossible to guarantee there is no risk of disease when in contact with shared items.

Please advise in advance of class if your dog has been unwell or if they have been in contact with another dog infected with a contagious disease. Depending on the issue, it may be advisable for the dog not to attend class. It is the owner's responsibility to ensure their dog is fit and healthy to attend class.

If your dog has any known allergies or intolerances to certain foods, please make me aware before the start of class and provide appropriate, alternative food for training.

Bitches in season should not be brought to class.

Marketing/Privacy

The personal information on your booking form will be kept confidential and won't be passed to any third party. I may send occasional emails and marketing to the email address you provide. If you would like to opt out of these emails please do let me know.

Photographs and/or videos are sometimes taken during class to be used on Fairy Tails Dog Training social media sites and/or the website. If you do not wish for photo and/or videos of you or your dog to be used for marketing purposes please do let me know.

Photos/videos that you take during class can only be shared at the discretion of Fairy Tails Dog Training.

Disclaimer

I make every effort to ensure the safety of both humans and dogs in all training classes. By making a booking with Fairy Tails Dog Training you are accepting that participating in a activity with dogs, children and adults present poses a risk of injury to yourself, your child and your dog and you agree to indemnify Fairy Tails Dog Training for all personal injury and damage to property whilst attending class training sessions.

You agree to assume all responsibility for any risks, injuries and damages, known or unknown, which might occur as a result of you and your dog attending such sessions. You also agree to make any person who accompanies you to the session (s) or who attends in your place aware that they are at their own risk. You understand and accept that your dog (and its behaviour) remains your entire responsibility at all times, whether in the presence of a dog trainer or not.